Title: Communicating feedback

Exercise Code SLQUALED004

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| Modules: | Group size: | Duration: |
| 1. Social Learning  11. Reflection & Evaluation | Individual  Small group  Large group | 15 min |

Purpose:

This exercise is suitable especially for inexperienced participants and helps them to feel safe speaking in front of a group when they hold something in their hands at the same time.

# Description:

A ball is thrown from one participant to next, each giving his/her statement about the events of that day.

# Material:

1 small soft ball

# Methods:

Experiental learning

# Source/Literature:

Modified and adapted from: Handbook Labour Office & Clients  
Improving the Communication Between Labour Office Advisers and Their Clients   
Úrad Práce, Dunajská Streda 2006